

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: Adendorff et al.	§	Group Art Unit: 3623
	§	
Serial No.: 10/663,345	§	Examiner: Parker, Brandi P.
	§	
Filed: September 15, 2003	§	Attorney Docket No.: CA920085038US1
	§	
For: Monitoring Business Performance	§	Customer No.: 45725

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0460. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0460.

In response to the Final Office Action dated October 2, 2008, and further to the filing of a Request for Continued Examination herewith, please amend the above-identified application as follows:

Amendments to the Title begin on page 2 of this paper.

Listing of Claims begins on page 3 of this paper.

Remarks begin on page 11 of this paper.